

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082025-0001843

Date: 15.8.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Under the Freedom of Information Act, please can you tell us:
What information material do you provide to patients diagnosed with C. difficile infection in your care?
If possible, please provide either the material or a link to this information if available?

Response

Infection Prevention Control (IPC) have moved away from issuing patients leaflets due to how quickly they can be out of date and patients are directed to the NHS website

If patients are unable to access the website then information can be printed off and explained.

IPC will also speak to patients face to face or over the phone regarding any condition concerns.

NHS Website - [Clostridioides difficile \(C. diff\) - NHS](#)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
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Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust