

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-102023-000392

Date: 16/05/2024

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please provide answers in the table below relating to issues with EPR (Electronic Patient Records).

Response

Question	Who to put request to
1. Do you monitor and log potential patient harms as a result of problems with your Electronic Patient Record (EPR) system?	Yes
2. Overall, how many letters to GPs, or documents, have not been sent out as a result of EPR problems?	<5 as a result of EPR problems. As per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved and cause distress to Families or Friends. The number of EPR letters not sent requested is less than 5, so Exemption Section 40(2) of the Freedom of Information Act is applied.
3. Please give the date/s when you discovered these letters were not sent?	N/A
4. Overall, how many incidents of potential patient harm have been connected to your EPR system?	<5 As per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved and cause distress to Families or Friends. The number of incidents of potential patient harm requested is less than 5, so Exemption Section 40(2) of the Freedom of Information Act is applied.

5. Overall, how many incidents involving EPR at your trust have been declared as “serious harm” or a “serious incident”?	<5 As per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved and cause distress to Families or Friends. The number of incidents involving EPR requested is less than 5, so Exemption Section 40(2) of the Freedom of Information Act is applied.
6. Overall, how many patient deaths have been connected to EPR?	<5 As per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved and cause distress to Families or Friends. The number of deaths in connection to EPR is less than 5, so Exemption Section 40(2) of the Freedom of Information Act is applied.
7. How much have you spent on your EPR system overall?	£19,529,000 cost of system & maintenance since inception in 2013
8. How much do you anticipate spending on EPR in the next five years?	£7,713,000 cost of system developments, maintenance and project support team
9. What is the anticipated cost of running the EPR system at your trust annually?	£1,542,000 cost of system developments, maintenance and project support team

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell’s Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust