

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-032025-0001507

Date: 8.3.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

The Trust does not book appointments through the NHS APP so we cannot provide an answer for questions 1 and 3.

Question 2: This figure includes all booked appointments despite the outcome (i.e. Attended, DNA.). It includes acute and community clinic bookings and excludes Ad-Hocs.

Freedom Of Information Request	Response	
What was the total number of patient appointments facilitated via the NHS app for the trust during the past year?	N/A	
Considering the above, what is the total number of outpatient appointments booked by the trust for the previous year	778,510	
What are the specific patient cohorts/clinical services that utilise NHS App bookings	N/A	

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
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Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust