

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI/0008

Date: 9/5/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000;

Response

Please find attached FOI request relating to the following (dated today, 6th April 2023):

Digital Dictation

Speech Recognition

Outsourced Transcription

Video Consultation

Additionally, I'd like to understand what clinical information systems are in place at the Trust, including PAS, EPR, RIS etc.

Digital Dictation

● Do you use Digital Dictation? If yes, could you please answer the following questions:

○ Name of the supplier & product:

○ What procurement method (if any) was used to obtain this system i.e. what framework:

○ The contract start date:

○ The contract expiry date:

○ Total contract value:

○ Is the product integrated with PAS or EPR:

○ What is the name(s) and position(s) of the key internal stakeholder(s) for this service:

○ What is the person(s) email and telephone number:

○ What would you like to see in this product that is currently not being delivered:

Speech Recognition

● Do you use Speech Recognition? If yes, could you please answer the following questions:

○ Name of the supplier & product:

○ What procurement method (if any) was used to obtain this system i.e. what

framework:

- The contract start date:
- The contract expiry date:
- Total contract value:
- Is the product integrated with PAS or EPR:
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
- What is the person(s) email and telephone number:
- What would you like to see in this product that is currently not being delivered:

Outsourced Transcription

- Do you use Outsourced Transcription? If yes, could you please answer the following questions:
 - Name of the supplier:
 - What procurement method (if any) was used to obtain this system i.e. what framework:
 - The contract start date:
 - Volume of letters per month:
 - Total contract value:
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - What is the person(s) email and telephone number:
 - What would you like to see in this product that is currently not being delivered:

Video Consultation

- Do you use Video Consultation? If yes, could you please answer the following questions:
 - Name of the supplier & product:
 - What procurement method (if any) was used to obtain this system i.e. what framework:
 - The contract start date:
 - The contract expiry date:
 - Total contract value:
 - Is the product integrated with PAS or EPR:
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
 - What is the person(s) email and telephone number:
 - What would you like to see in this product that is currently not being delivered:

Health Information Systems

What supplier(s) do you use for the following?

- PAS (Patient Administration System)
- EPR (Electronic Patient Record)
- eDMS (Electronic Document Management System)
- RIS (Radiology Information System)
- LIMS (Laboratory Information Management System)
- e-Correspondence (e.g. Docman))Hybrid Mail (e.g. Synertec)

The Trust receives many requests for information on IT systems.

To see previous responses please go to the Freedom of Information request disclosure log [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#) and in the search box type in IT Systems. Some previous

FOI/REF continued...

responses that may be useful (there are still many more responses in the disclosure log) are 017621, 017633, 015448, 016285, 016521

The Trust's Digital Strategy can also be found [Digital & Technology Strategy 2019 – 2024 - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](#)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust;

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at;

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust