

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052023-00081

Date: 7th June 2023

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

O365 Licencing Questions: -

- a.- Which Microsoft O365 do you use e.g., E3, E5?
- b.- Do you use the NHS-shared O365 tenant?
- c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?
- d.- When is your licencing renewal date/anniversary for these services?

Microsoft Telephony Questions

- e.- Do you have Microsoft Calling Plans, if so, how many licences (users)
- f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?
- g.- When is your licencing renewal date/anniversary for these services?

Response

O365 Licencing Questions:	
a.- Which Microsoft O365 do you use e.g., E3,E5?	Apps for Enterprise
b.- Do you use the NHS-shared O365 tenant?	Yes
c.- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier	Microsoft Enterprise Agreement (EA
d.- When is your licencing renewal date/anniversary for these services?	September (Annually)

Microsoft Telephony Questions	
e.- Do you have Microsoft Calling Plans, if so how many licences (users)	No
f.- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect? How many licences (users) and which supplier?	No
g.- When is your licencing renewal date/anniversary for these services?	N/A

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust