

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052025-0001582

Date: 13.5.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Under the Freedom of Information Act 2000, I would like to request the following information from your NHS Trust.

I am conducting research into potential disparities in pain relief experienced by patients of different ethnic backgrounds during childbirth and maternity care. Specifically, I would like to request the following:

Over the past four years (2022, 2023, 2024, 2025):

a) How many formal complaints or concerns were raised by maternity patients that related specifically to pain relief, including delays, denial, or perceived neglect?

- In the years requested 2022, 2023, 2024 and 2025 (up to 7.5.25) the total number is less than 5 (<5) and as per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved, Exemption Section 40(2) of the Freedom of Information Act is applied.

b) If this information is recorded, please break the number of these complaints down by ethnicity of the complainant.

- In the years requested 2022, 2023, 2024 and 2025 (up to 7.5.25) the total number is less than 5 (<5) and as per NHS Digital rules the Trust does not publish numbers lower than 5 as this could lead to the identification of the persons involved, Exemption Section 40(2) of the Freedom of Information Act is applied.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley

FOI/REF FOI-

West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust