

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-052025-0001645

Date: 2.6.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

Please could you provide the following information:

1. Do you currently use a Virtual Ward system? - **Yes**

a. If Yes, please provide:

i. Supplier Name - **Graphnet Health Ltd**

ii. System Name - **Docobo**

iii. Total contract value (per annum if applicable) - **£104,169.18 + vat (total)**

iv. Contract end date - **31.03.2026 (option to extend to 31.03.2027)**

2. If a Virtual Ward system is not currently in use, please indicate if there are any plans to procure one in the near future. - **Not applicable**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire

FOI/REF FOI-

SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust