

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-00094

Date: 7/6/23

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Response

Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
Who is the current provider? - We currently procure laptops from CDW and desktop PCs and monitors via XMA

Is it contracted? If so, when does their contract end? - This was through a competitive tender process

Which OEM do you use? - We use a mixture of Lenovo and Dell devices

How many laptops and desktops are there in your estate? - We have 5143 devices currently in use.

How many users do you have? - There are circa 6,000 staff members at the Dudley Group
Who is the named person and their role in your organisation in charge of procurement for IT? - This is a mixture of roles but predominantly the IT Operations Director

What is your buying/refresh cycle? - We aim to refresh devices on a 5-year lifecycle

What is your annual spend on IT hardware such as laptops/desktops? - This is currently £600k per annum but subject to approval on an annual basis

How would you rate their service delivery on a scale of 1-10? - 9

Do you have an internal IT Department? - Yes

How many members does this department have? - 84 Whole Time Equivalents

Do you outsource any IT managed services? If so, who to?

How long is this contract? - ANS Ltd 3 years

How would you rate their service delivery on a scale of 1-10? - 7

Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use? - No – this was done through a competitive tender process

The Trust receives many requests for information on IT, so see previous responses please go to the Freedom of Information request disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust \(dgft.nhs.uk\)](https://www.dgft.nhs.uk/disclosure-log) and in the search box type in 'IT'

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust