

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-062025-0001708

Date: 24.9.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. How many of your employees are defined as lone workers or high-risk staff? – **Not known information not recorded**
2. Who is your current provider of lone worker devices/apps? - **Reliance High-tech Ltd**
3. How did you procure the service (e.g. tender, direct award, framework)? - **Framework**
4. If framework, which framework did you procure through (GCloud, NHS Framework or other)?
- **NHSSC Technology Enabled Care, Electronic Assistive Technology and Lone Worker Devices**
5. How many devices/apps do you currently pay for? - **511**
6. How much are you paying per device/app? - **The Trust considers releasing costs to be commercially sensitive so Exemption Section 43 (2) Commercial Interests is applied**
7. What is the end date for your current contract? - **31/03/2027**
8. What is the name and job title of the person or persons managing your lone worker devices/apps?
Procurement - Kirk Johnson Senior Contracts Manager and Simone Smith Head of Corporate Resilience

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

FOI/REF FOI-

Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust