

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-072025-0001746

Date: 8th September 2025

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

No Contract – Supported In-House

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

1. Who is the existing supplier for this contract? – **Exempt - section 31 (1) of the Freedom of Information Act.**
2. What is the annual spend for each contract? - **£65k - £70K**
3. What is the description of the services provided? **Licence**
4. Primary brand (where applicable) **N/A**
5. What is the start date of the contract? **05/12/2023**
6. What is the expiry date of the contract? **04/12/2026**
7. What is the total duration of the contract? **3yrs**
8. Who is the responsible contract officer?
Please include **at least their job title**, and where possible, **name, contact number, and direct email address**

IT Business Manager – Contactable on 013845 456111

It is imperative that the Trust is cyber resilient, cyber-attacks against infrastructure have the potential to inflict significant, real-life disruption and prevent access to critical services that are vital to the functioning of Trust systems. The Trust considers this information to be sensitive information and are therefore holding this information under section 31 (1) of the Freedom of Information Act. Information - is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

9. Who is the existing supplier for this contract? – **Trustmarque Solutions**

10. What is the annual spend for each contract? - **£148,550**

11. What is the description of the services provided? **Licence**

12. Primary brand (where applicable) **N/A**

13. What is the start date of the contract? **01/10/2023**

14. What is the expiry date of the contract? **30/09/2026**

15. What is the total duration of the contract? **3yrs**

16. Who is the responsible contract officer?

Please include **at least their job title**, and where possible, **name, contact number, and direct email address**

IT Business Manager – Contactable on 013845 456111

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

1. Who is the existing supplier for this contract? **TrustMarque**

2. What is the annual spend for each contract? **£60k**

3. What is the description of the services provided? **Reporting platform**

4. Primary brand (where applicable) **Microsoft Fabric**

5. What is the start date of the contract? **2023**

6. What is the expiry date of the contract? **2028**

7. What is the total duration of the contract? **initial 5 years**

8. Who is the responsible contract officer?

Please include **at least their job title**, and where possible, **name, contact number, and direct email address –**

Head of Analytics - Contactable on 013845 456111

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**