

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082025-0001819

Date: 19.9.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting. Please could you provide the following details:

Please confirm the following information for each Teleradiology provider the Trust holds a contract with

	Supplier 1	Supplier 2	Supplier 3	Supplier 4
Supplier Name	TXM Healthcare Ltd (Teleconsult UK)	4 Ways Healthcare Limited	Everlight Radiology	Medicare
Contract Start Date	01/11/2021	01/11/2021	01/11/2021	01/10/2022
Contract End Date	06/12/2025	03/12/2025	03/12/2025	13/06/2026
Is there an option to extend the contract? And what are these options?	31/10/2026	No	No	No
Framework contracted via, or, direct agreement?	Framework HTE-010492 Provision of Diagnostic Service Solutions – Lot 1	Framework HTE-004946 Provision of Radiology Reporting Services 2018 - Lot 1	Framework HTE-004946 Provision of Radiology Reporting Services 2018 - Lot 1	Insourcing of Clinical Support Services via SBS/18/CW/ZOC/9314
Does the contract feature exclusivity or minimum committed volume?	No	No	No	No

Total expenditure of exams reporting between 1 st April 2025 and 1 st July 2025	£109,264	£228,441	£325,757	£31,709
Is the reporting provider meeting their contracted Turnaround Times	Yes	Yes	Yes	Yes
What is the provider's discrepancy rate for emergency exams requiring a 1-hour turnaround time reported between 1 st April 2025 and 1 st July 2025?	N/A	N/A	N/A	N/A

Please confirm the following information on the Trusts current Radiology reporting status

Does the Trust currently have a reporting backlog for Oncology exams? .If yes, what is the volume of exams?	No
Does the Trust currently have a reporting backlog for Xray examinations? If yes, what is the volume of exams?	Yes approximately 4000 exams
Does the Trust currently have a reporting backlog for cross-sectional (CT or MRI) examinations? If yes, what is the volume of exams?	No

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

FOI/REF FOI-

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust