

Trust Headquarters  
Russells Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-082025-0001828

**Date:** 29.9.25

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at The Dudley Group NHS Foundation Trust.

My inquiries are as follows:

Technology	Supplier	Product / System Name	Contract Ending Date
Hospital pharmacy system	System C	CareFlow	28.2.27 with option to extend by 1 x 2 year period
Remote consultation system provider	Induction Healthcare	Attend Anywhere	12/06/2028
Clinical decision support system	Nervecentre	Nervecentre	28/02/2026

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ  
Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team**  
**The Dudley Group NHS Foundation Trust**