

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-082025-0001860

Date: 30 September 2025

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

1. Access to Testing Clinical Information Systems

- What is the approval process by which an external organisation may apply or request to connect with the trust's **test clinical systems of record**. (e.g. EMR, EHR, PACS)
- Which internal teams, roles, or committees are responsible for approving such a connection?
- What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?
- What is the entry point for this process? e.g. email address or webform.

2. Access to Production Clinical Information Systems

- What is the approval process by which an external organisation may apply or request to connect with the trust's **production clinical systems of record**. (e.g. EMR, EHR, PACS)
- Which internal teams, roles, or committees are responsible for approving such a connection?
- What steps are involved in obtaining the necessary permissions or agreements to establish such a connection?
- What is the entry point for this process? e.g. email address or webform.

At this point we're not asking for information regarding the technical specifics of the trust's internal systems. We are only requesting information on the trust's approval and decision-making processes.

Response

At present we do not allow any external access for Insignia PACS however, we do have the technical capability to do this should there be a legitimate need and would require a full review/assessment by Governance

It would be our zero-footprint viewer (web-based access PACS) for both LIVE and TEST – no client software would need installing but would need Networks config and discussion around DGFT domain accounts etc.

The Trust receives many requests for information on IT Systems, to see other responses please go to the disclosure log on the Trust website [Disclosure log - The Dudley Group NHS Foundation Trust](#)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
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DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust