

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-092025-0001893

Date: 15th September 2025

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Please confirm if you operate a vendor management system for agency staff such as an MSP/neutral vendor/master vendor etc.

If so, please can you name the below:

- Company name
- Contract start and end date
- Framework utilised
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC
- Do you utilise a direct engagement model and the name of the model, eg Tempire/Own DE model etc

Please confirm if you operate a vendor management system for bank staff.

If so, please can you name the below:

- Company name
- Contract start and end date
- Framework utilised
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC

Response

The Trust has received a number of requests regarding MSP/neutral vendor/master vendor, and we therefore ask in the first instance, you check out our disclosure log of previous FOI requests for the information you have requested.

Our disclosure log can be found via the below link, use the search box to enter key words such as master' or 'Vendor'. If, after looking at previous responses you feel these do not answer your request, could you please refine your request and advise what other information you require which you have not been able to locate.

[Disclosure log - The Dudley Group NHS Foundation Trust \(dght.nhs.uk\)](https://dght.nhs.uk)

The Trust therefore considers the information you have requested is reasonably accessible by other means as per section 21 of the Freedom of Information Act.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust