

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-042025-0001567

Date: 15th October 2025

Address / Email:

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000 please see response below.

1. What technology platform does the Trust currently use to support its Direct Engagement (DE) model for the medical locum workforce?	Staff Direct
2. What is the name of the platform provider?	RL Datix (Allocate)
3. What is the cost of the platform expressed as a percentage fee or pence per hour?	Providing cost would reveal commercial in confidence contract pricing arrangements so as per FOI Exemption 43 (2): <i>Fol exemption 43 (2) ‘Commercial Interests’ : The level of competition currently experienced within the NHS is such that the release of detailed information specifically relating to service level reporting detailing capacity and funding would have a prejudicial impact on the Trust resulting in it being less competitive.</i> Therefore, the Trust wishes to use Freedom of Information exemption section 43 (2) Commercial Interests (where Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

4. What staffing groups does the Trust include in its Direct Engagement (DE) model (e.g., medical, AHPs, clinical, non-clinical)?	Medical
5. What is the current uptake of the DE model within the Trust, specifically as a percentage or proportion of the total locum workforce?	81%

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust