

Trust Headquarters
Russells Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-072025-0001785

Date: 7.11.25

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

I am writing to request the following information under the Freedom of Information Act 2000 regarding your organisation's mobile phone contract(s).

If your organisation uses more than one provider, please provide a breakdown for each provider individually.

I am aware that similar requests may have been submitted previously, but I would appreciate the most recent and up-to-date information available as of today's date.

1. Network Provider(s)

Please confirm the name(s) of the current mobile network provider(s) (e.g. EE, Vodafone, O2/Telefonica, Three).

- EE

2. Annual Average Spend

Please provide the annual average spend for each mobile network provider. If a new contract has been awarded recently, an estimated annual spend is sufficient.

- £61,670.04 (Estimated based first month of new contract)

3. Number of Connections

Please provide the total number of mobile connections, broken down by:

- Voice-only devices **872 Devices**
- Voice and data devices **151 Devices**
- Data-only devices **101 Devices**

4. Contract Duration

Please confirm the length of each contract and whether any extension options are included.

- 3 years with the option to extend for 2 periods of 12 months.

5. Contract Start Date

Please provide the actual contract start date(s) for each provider. (Please do not include the framework start date unless it is also the date of the signed agreement.)

- 01/12/2024

6. Contract Expiry Date

Please confirm the expiry date(s) of the current agreement(s). If the contract is rolling, please specify.

- 30/11/2027

7. Contract Review Date

Please indicate when the organisation intends to review or retender the mobile phone contract(s).

- **August 2027**

8. Responsible Officer

Please provide the name, job title, direct phone number and email address of the individual(s) responsible for managing this contract.

If full contact details cannot be disclosed, the job title will suffice.

If the service was purchased through a procurement framework, please also provide the name of the framework and its reference number.

- **Assistant Financial Accountant**

CCS Mobile Voice and Data Services - RM6261 - Lot 1

9. Managed Service Provider (if applicable)

If the mobile phone services are managed via a third-party provider, please confirm the name of the network provider, the number of connections, and the name/job title of the person responsible internally.

- **N/A**

10. Aggregation

Is this mobile phone contract part of a wider aggregation exercise with other organisations? If so, please specify. - **Standalone contract.**

11. Current Tendering or Future Plans

If the current contract has expired or is operating on a rolling basis, please confirm the organisation's intentions moving forward.

If your organisation is currently out to tender, please provide the anticipated award date and any available details.

- **N/A**

12. Recent Contract Award (if applicable)

If this contract was awarded within the past three months, please provide the shortlist of suppliers who submitted bids. – **N/A**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dqft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

FOI/REF -

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team
The Dudley Group NHS Foundation Trust**