

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-112025-0002013

Date: 19.01.2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below

Under the Freedom of Information Act 2000, please provide the following information relating to your organisation's use of temporary agency staffing.

1. Neutral Vend / Master Vend

Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:

Staff Group	Supplier Name	Contract Expiry Date
Medical	The Trust does not use either a MV nor a NV. The Trust manages its own bookings and utilizes a supplier framework. The name of the framework we use is H.T.E. (HealthTrust Europe)	
Allied Health Professionals (AHPs)		
Non-Medical, Non-Clinical (NMNC)		
Nursing		

2. Direct Engagement (DE)

Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical			90%
Allied Health Professionals (AHPs)			N/A None
Non-Medical, Non-Clinical (NMNC)			N/A None

3. Agency Spend (Most Recent Financial Year) 2024/25

Please provide total agency spend (worker pay & agency commission only):

Staff Group	Total Spend (£)
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Medical	£2,787,675
Allied Health Professionals (AHPs)	£0
Non-Medical, Non-Clinical (NMNC)	£0
Nursing	£2,152

4. Agency Hours (Most Recent Financial Year) - 2024/25

If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	24,273
Allied Health Professionals (AHPs)	0
Non-Medical, Non-Clinical (NMNC)	0
Nursing	69

5. Contract Management

For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

- Name of lead contact/responsible officer:
- Job title:
- Email address:
- **Not applicable, the Trust does not use either a MV nor a NV.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust