

Trust Headquarters  
Russell's Hall Hospital  
Dudley  
West Midlands  
DY1 2HQ

**Ref:** FOI-112025-0002013

**Date:** 19.01.2026

**Address / Email:**

Dear

**Request Under Freedom of Information Act 2000**

Thank you for requesting information under the Freedom of Information Act 2000, please see response below

Under the Freedom of Information Act 2000, please provide the following information relating to your organisation's use of temporary agency staffing.

**1. Neutral Vend / Master Vend**

Do you use a Neutral Vend (NV) or Master Vend (MV) supplier for the following staff groups? If yes, please complete:

Staff Group	Supplier Name	Contract Expiry Date
Medical		
Allied Health Professionals (AHPs)		
Non-Medical, Non-Clinical (NMNC)		<b>The Trust does not use either a MV nor a NV. The Trust manages its own bookings and utilizes a supplier framework. The name of the framework we use is H.T.E. ( <a href="#">HealthTrust Europe</a> )</b>
Nursing		

**2. Direct Engagement (DE)**

Do you use a Direct Engagement supplier for any of the following staff groups? If yes, please complete:

Staff Group	DE Provider	Contract Expiry Date	% of Agency Spend via DE
Medical			<b>90%</b>
Allied Health Professionals (AHPs)			<b>N/A None</b>
Non-Medical, Non-Clinical (NMNC)			<b>N/A None</b>

**3. Agency Spend (Most Recent Financial Year) 2024/25**

Please provide total agency spend (worker pay & agency commission only):

Staff Group	Total Spend (£)

Medical	<b>£2,787,675</b>
Allied Health Professionals (AHPs)	<b>£0</b>
Non-Medical, Non-Clinical (NMNC)	<b>£0</b>
Nursing	<b>£2,152</b>

#### 4. Agency Hours (Most Recent Financial Year) - 2024/25

If you can access this information, please provide the total number of agency worker hours:

Staff Group	Total Hours Worked
Medical	<b>24,273</b>
Allied Health Professionals (AHPs)	<b>0</b>
Non-Medical, Non-Clinical (NMNC)	<b>0</b>
Nursing	<b>69</b>

#### 5. Contract Management

For any Neutral Vend, Master Vend, or Direct Engagement contracts in place, please provide:

- Name of lead contact/responsible officer:
- Job title:
- Email address:

**- Not applicable, the Trust does not use either a MV nor a NV.**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager  
 Trust Headquarters  
 Russell's Hall Hospital  
 Dudley  
 West Midlands  
 DY1 2HQ  
 Email: [dgft.dpo@nhs.net](mailto:dgft.dpo@nhs.net)

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office  
 Wycliffe House  
 Water Lane  
 Wilmslow  
 Cheshire  
 SK9 5AF  
 Tel: 0303 123 1113  
[www.ico.org.uk](http://www.ico.org.uk)

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

**Freedom of Information Team  
 The Dudley Group NHS Foundation Trust**