



Working together to improve your care

February 2026



Welcome and Introductions

- This workshop is about you, your care and your experience
- We want your questions, ideas and honest feedback
- Nothing has been finally decided – this is a conversation



Who we are



We are working in partnership:

- Sandwell and West Birmingham NHS Trust
- The Dudley Group NHS Foundation Trust

We already work closely together and are planning how care should look in the future

Why are we here today?

The NHS is changing, and we want to:

- Make sure care works better for patients, families and communities
- Reduce waiting times and delays
- Improve health outcomes and experiences
- Use NHS staff, buildings and funding wisely

Key considerations: The 10 Year Health Plan

- Hospital to Community
- Analogue to Digital
- Sickness to Prevention

Resources

- Are not unlimited
- Maximise best use of resources, including, our estates, workforce etc.

What is a clinical strategy?

A clinical strategy is a clear plan for:

- How care is organised
- Where care is delivered (hospital, community, home)
- How services work together
- How we plan for the next 3 to 5 years

In simple terms:

- It is a plan for delivering the right care, in the right place at the right time

Why do we need a new plan now?

Things are changing across the NHS:

- More care happening closer to home
- Better use of digital services
- Greater focus on preventing illness, not just treating it
- Decisions being shaped more locally – with patients involved

Group-wide services by site – The Dudley Group NHS Foundation Trust



Russells Hall Hospital (RHH)

638-bed acute site providing emergency, secondary and tertiary services including emergency department, maternity, critical care, in-patient wards, theatres and outpatient clinics



Guest Outpatient Centre

Outpatient clinics and diagnostics



Corbett Outpatient Centre

Delivers outpatient appointments, diagnostics and day-case services



Community Health Centres

Brierley Hill and Stourbridge Health and Social Care Centres
5 Family Hubs/Community Midwifery, 2 satellite dialysis centres.
Community-based outpatient clinics offering diagnostics, therapy services and minor procedures



Primary Care

Chapel Street Medical Centre;
High Oak Surgery
Provides general practice services



Merry Hill Health Hub

Community health hub in retail setting
Outpatient clinics and blood tests

Group-wide services by site – Sandwell & West Birmingham NHS Trust



Midland Metropolitan University Hospital (MMUH)

736-bed acute hospital providing emergency, maternity, critical care, surgery, diagnostics, in-patient wards and theatres



Sandwell Health Campus

Community-facing urgent and planned care site
Provides urgent care, outpatient clinics, therapies, diagnostics and primary care



City Health Campus

Planned care and specialist ophthalmology hub
Brings together BMEC (specialist eye surgery, emergency eye care and diagnostics) and the Birmingham Treatment Centre (day surgery, endoscopy, imaging, diagnostics and a wide range of outpatient services).



Rowley Regis Hospital

Community hospital and rehabilitation Centre
Provides inpatient rehabilitation, intermediate care, outpatient clinics and therapy services, supporting recovery and step-down care.



Lyng Centre for Health & Social Care

Integrated health and social care hub
Delivers primary care, outpatient clinics, therapy services and wellbeing support.



Primary Care

Primary care network
Delivers general practice services and primary care support

Future State



Our goal is simple:

To use our resources in the best possible way to deliver high-quality care for our local population

This means:

- Safe and effective care
- A good experience for patients and their families/carers
- Fair access for everyone

Principles guiding our decisions

When we design services, we will aim to:

- Provide care in the community whenever possible
- Design services with patients, not just for them
- Reduce health inequalities
- Support and value NHS staff
- Make sure services are sustainable for the future

What could this mean for patients?

This work may lead to:

- Better joined up care
- Fewer hand-offs and delays
- Clearer care pathways
- Improved patient experience
- More care closer to home
- Potential separation of emergency and planned care
- Better use of NHS staff and facilities
- More use of digital services to deliver care

Not everything will change – but we want improvements where they matter most

What will not happen

To be clear:

- This is not about cutting care
- This is not about reducing quality
- No decisions will be made without engagement

Your views will shape what happens next

How patients and the public can be involved

You can:

- Share your experiences and ideas today
- Ask questions and challenge assumptions
- Take part in future involvement activities
- Help us understand what good care looks and feels like to you

What happens next?

- Feedback from this workshop will be reviewed
- A draft Group Clinical Strategy will be developed
- Further involvement will take place
- Final plans will go through NHS governance processes

We will continue to listen and adapt



Thank you



Thank you for your time, honesty and willingness to engage

Question and answers

5 minutes

Question 1

Thinking about your recent experiences as a patient or as a carer
for a patient –

What works well?

Question 2

Thinking about your recent experiences as a patient or as a carer
for a patient –

What doesn't work well?

Question 3

Thinking about your recent experiences as a patient or as a carer
for a patient –

What could be some of the solutions?

Question 4

If you could change one thing in the NHS, what would it be?