

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022026-0002251

Date: 24.02.2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Under the Freedom of Information Act 2000, please could I request the following information:

1. Payroll and Pensions Outsourcing

Does your organisation outsource its payroll and pensions function? - **No**

If yes, please provide:

- The name of the outsourced service provider
- The contract duration (in years)
- The contract end date

2. Workforce and HR processes

Does your organisation outsource any other workforce and HR processes? - **No**

If yes, please confirm:

Which workforce and HR services your organisation outsources, to which supplier(s)

3. Smartcard production and management.

Does your organisation outsource smartcard production & management? **No**

If yes, please provide: **N/A**

The name of the outsourced service provider

If no, please confirm:

Which department is responsible for providing the service – **IT & Digital Teams**

Whether you provide this service to other organisations - **No**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital

FOI/REF

Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust