

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022026-0002270

Date: 27th February 2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

If you use software for the workforce systems below - please could you provide the software provider name, contract start date, contract end date and total spend in the last year?

1. **E-Rostering - AHP (examples: RLDatix, Rotamap, HealthRota, Patchwork Health, etc.)**
2. **Bank (Tech) - Medics (examples: RLDatix, Patchwork Health, Locum's Nest, Agile LMS, etc.)**
3. **E-Rostering - Nurses (examples: RLDatix, Rotamap, HealthRota, Patchwork Health, etc.)**
4. **Job Planning - Medics (examples: RLDatix, SARD, L2P, HealthRota, etc.)**
5. **E-Rostering - Medics (examples: RLDatix, Rotamap, HealthRota, Patchwork Health, etc.)**
6. **Multi-Source Feedback - Medics (examples: L2P, RLDatix, SARD, PremierIT, etc.)**

Please provide the name of the software provider or service provider directly. Please don't include resellers like Boxxe, Softcat, CCS frameworks etc. If you don't use a system you can say NONE.

Response

The Trust has received a number of requests on this topic we therefore ask in the first instance, that you check our disclosure log of previous FOI requests for the information you have requested and use the search box to enter key words.

To see a previous responses please go to the Freedom of Information request disclosure log on the Trust website Disclosure log - The Dudley Group NHS Foundation Trust (dgft.nhs.uk) and type 'master', 'rostering', in the search box

<http://www.dgft.nhs.uk/about-us/freedom-of-information/disclosure-log/>

The Trust therefore considers the information you have requested is reasonably accessible by other means as per section 21 of the Freedom of Information Act.

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust