

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-022026-0002273

Date: 03.03.2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000, please see response below.

I would like to request the following information regarding your current contracts for EPR (Electronic Patient Records)

1. Contract scope - Title and description of the service
Sunrise - Comprehensive solution - for prescribing, patient care workflows etc
2. The incumbent supplier - **Altera Digital Health**
3. Start date - **20/12/2016**
4. End date - If there are any potential extensions, please confirm this - **21/12/2026**
5. Route to market - The procurement method used (e.g., open procedure, restricted procedure).
If a framework or DPS was applicable, please provide its name
Framework - unknown. OJEU NUMBER 2016/S 058-097964
6. Total contract value - **4654735.2**
7. Annual contract value - **465473.52**
8. Any relevant attachments - **None**

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters

FOI/REF FOI-

Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust