

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-032026-0002297

Date: 12.03.2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

I am writing under the Freedom of Information Act 2000 to request detailed information regarding all procurement and outsourcing arrangements for hospital cleaning and facilities management services at Dudley Group NHS Foundation Trust from 1st January 2021 to the present date.

Specifically, please provide the following:

1. A list of all contracts awarded, renewed, or extended for cleaning and facilities management services (including but not limited to cleaning, portering, waste management, and grounds maintenance) across all Trust sites since 1st January 2021. For each contract, please include:
 - a) The name of the contractor/organisation
 - b) The value of the contract
 - c) The duration of the contract and key dates (start, end, renewal/extension dates)
 - d) A copy of the contract document (redacted for any commercially sensitive information if necessary)
 - e) Procurement process used (e.g. open tender, framework, single-tender action)
2. All internal reports, reviews, and/or briefing papers relating to the decision to outsource (or insource) cleaning and facilities management services since 2021.
3. Minutes of any Board meetings, committees, or sub-committees where outsourcing of cleaning or facilities management services was discussed or approved since 2021.
4. All internal correspondence (including emails, memoranda, or meeting notes) between Trust officers and staff regarding the procurement, performance, or delivery of outsourced cleaning and facilities management services since 2021.
5. All correspondence with contractors or partner organisations relating to the performance, monitoring, or disputes regarding cleaning/facilities management contracts since 2021. Please include correspondence with regulatory and public health bodies, if any.
6. Any policy reviews or impact assessments (e.g. relating to financial sustainability, patient safety, infection control, staffing/HR implications) conducted in relation to the outsourcing or management of hospital cleaning and facilities functions in the specified period.
7. Financial records or breakdowns showing total Trust expenditure on hospital cleaning and facilities

management annually for years 2021, 2022, and 2023, including any savings or additional costs associated with contract changes or outsourcing decisions.

Response

The hospital buildings are not owned by the Trust but by Summit Healthcare (Dudley) Ltd who the Trust has the Private Finance Initiative (PFI) contract with.

The Trust's Facilities Management services are provided by our Private Finance Initiative Partner Summit Healthcare (Dudley) Ltd and their Partner Mitie as a part of a comprehensive Facilities Management Service which includes cleaning.

The Trust's contract with its PFI Partner started on 17th May 2001 and expires after 17th May 2041

Further details of our PFI Partner can be found on the Trust website [Private Finance Initiative \(PFI\) Partners - The Dudley Group NHS Foundation Trust](#)

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust