

Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ

Ref: FOI-032026-0002338

Date: 28.04.2026

Address / Email:

Dear

Request Under Freedom of Information Act 2000

Thank you for requesting information under the Freedom of Information Act 2000.

Request

Under the Freedom of Information Act (2000), I am requesting the following information regarding delays in your Emergency Department(s).

Please provide data on the recorded reasons for 4-hour breaches in the trust's Emergency Department(s) from the earliest month on record to December 2025.

Response

Please see below. Data goes back to 2016.

Breach Description

Capacity Issues - Bed Management
Emergency Department - Wait for first clinician assessment
Emergency Department - Wait for Senior clinician review
Other Department / Area - Awaiting for Speciality Review
Emergency Department - Wait for first Clinician
Doctor/ENP/ECP/Triage
Imaging - Delay in Blood Results
Emergency Department - Wait for Clinical Decision
Doctor/ENP
Capacity Issues - Awaiting AMU
Other Department Area - Waiting for diagnostics
XR/CT/Results
Capacity Issues - ED Cubicles Full
Clinical Need - Clinical Need
Capacity Issues - Awaiting Medicine Bed
Capacity Issues - A/W EAU/AMU
Clinical - Clinical Need
Misc - Misc
Other Department Area - Waiting for specialist opinion
Other Department Area - Misc.
Capacity Issues - Awaiting Surgical Bed

Emergency Department - Delay in Clinician making decision
 Emergency Department - Other ED delay
 Imaging - Delay in X-Ray Results
 Capacity Issues - Awaiting Any Other Bed
 Emergency Department - Waiting for ED Treatment
 Emergency Department - Delay in referral to speciality
 Imaging - Delay in CT Results
 Other Department Area - Waiting for specialist opinion from mental health
 Other Department / Area - Awaiting for Radiology Results and/or Report
 Other Department Area - Awaiting Transport
 Non Breach - Non Breach
 Mental Health - Delay in Psychiatrist Attending
 Clinical Need - Clinical Needs
 Capacity Issues - ED cubicles full
 Emergency Department - Delay in transferring patient to radiology
 Other Department / Area - Awaiting Pathology Results
 Other Department / Area - Awaiting for Ambulance Transport
 Emergency Department - Waiting for administration of treatment
 Other Department / Area - Delay in Psychiatrist Attending
 Other Department Area - Waiting for specialist opinion from other trusts
 Clinical - Waiting for patient to become lucid
 Other Dept Area - A/W Radiology scan/report
 Capacity Issues - A/W SAU/Gen Surgical bed
 Unknown Breach Reason - Unknown Breach Reason
 Clinical Need - Waiting for patient to become lucid
 Mental Health - Delay in Psychiatric plan being made
 Capacity Issues - CDU full
 Mental Health - Delay in Psychiatric admission
 Died In Department - Died in Department
 Other Dept Area - A/W Blood Results
 Other Dept Area - Other delays/ Issues
 Other Dept Area - A/W Surgical Review (RSO)
 Capacity Issues - A/W T&O bed
 Other Dept Area - A/W Ambulance Transfer
 COVID-19 - Awaiting Covid-19 swab results
 Emergency Department - Nursing / Medical Staffing Issues
 Clinical - Died in Department
 Capacity Issues - A/W PAU / Paeds bed
 Other Dept Area - A/W Medical Review (RMO)
 Other Dept Area - A/W Neuro Surgeon/ QE Decision
 Other Dept Area - Delay in Psychiatric attending
 Emergency Department - Technical Issues with IT Equipment
 Other Department / Area - Dispute in Specialist Input
 Clinical Need - Waiting for patient to become lucid
 Other Department Area - COVID19 Delayed Results
 Emergency Department - Delay in transferring patient to radiology
 Other Dept Area - A/W Other Healthcare
 Capacity Issues - A/W CCU/PCCU bed
 Capacity Issues - A/W GAU / O&G bed

Emergency Department - Delay in sending pathology sample
Emergency Department - Medical Staffing Issues
Capacity Issues - A/W any other bed
Capacity Issues - A/W ITU/MH DU
Imaging - Delay in MRI Results
Capacity Issues - A/W Gen Medicine/ bed
Emergency Department - Nursing Staffing Issues
Emergency Department - Deviation from ED protocol
Daylight Saving - Daylight Saving
Daylight Saving - Daylight Saving
Mental Health - Delay in documentation from psychiatric team
Emergency Department - Scanned Documents missing /
unreadable
Capacity Issues - A/W Respiratory bed

If you are dissatisfied with our response, you have the right to appeal in line with guidance from the Information Commissioner. In the first instance you may contact the Information Governance Manager of the Trust.

Information Governance Manager
Trust Headquarters
Russell's Hall Hospital
Dudley
West Midlands
DY1 2HQ
Email: dgft.dpo@nhs.net

Should you disagree with the contents of our response to your appeal, you have the right to appeal to the Information Commissioners Office at.

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Freedom of Information Team
The Dudley Group NHS Foundation Trust